

TITLE OF REPORT: **Work to help people to stay at home safely**

REPORT OF: **Caroline O'Neill, Strategic Director Care,
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SUMMARY

Care, Health & Wellbeing Overview and Scrutiny Committee have agreed that the focus of its review in 2018-19 will be “helping people to stay at home safely”.

During the course of the review it is proposed that the Committee will consider how health, social care and voluntary sector services in Gateshead support people to live at home safely; particularly focusing on:

- Assistive technology and digital information;
- Enablement services;
- Housing options to support independent living;
- Commissioning for enablement outcomes;
- Emergency and community services;
- Personalisation and choice.

The Committee will also consider the range and extent of current activity in these areas, with a view to agreeing a set of recommendations for improvement. This report sets out the proposed scope of the review and the process for taking it forward.

Background

Vision 2030 sets out the 6 Big Ideas for Gateshead. Of these, “Active and Healthy Gateshead” resolves to provide support to encourage people to improve their health and lifestyle.

The five year Council Plan / Live Well Gateshead sets out how Gateshead will be a healthy, inclusive and nurturing place for all.

- a destination of choice for families with excellent, affordable housing
- where children have the best start in life
- where older people are independent and part of community life
- where people lead healthy lifestyles, with more people living longer
- where those who need help can get it easily with agencies working together
- a welcoming place where people feel safe

The Councils Thrive agenda calls upon residents, businesses, partners and employees to get involved in plans to help make Gateshead a place where everyone can thrive; to put people and families at the heart of everything we do; tackle inequality so people have a fair chance; and to support our communities to support themselves and each other.

Scope of the Review

The review will provide an overview of current services and support available to support and enable adults who have care and support needs, to live as independently as possible.

In terms of the current cohort of people accessing social care support, during the 2017/18 period:

- 4,145 people who were not already in receipt of a long-term social care funded service contacted Adult Social Care – resulting in just over 6,000 separate contacts.
- Of these contacts, 30% resulted in long term service provision or short-term enablement services. A further 30% of the contacts were signposted to other services or given advice and information.
- 18% of the contacts were provided with no services, 17% were provided with ongoing low-level support (such as assistive technology or equipment) and the remaining 5% were provided with other types of short term support.
- There were approximately 4,600 people in receipt of Short and Long-Term Adult Social Care Support of which 80% receive long term support and 20% receive short term (enablement) support.
- As at 31st March 2018, there were 2,734 people in receipt of social care funded services, including nursing, residential and community care. Of these 2,046 had been in receipt of the service for 12 months or more (75%).
- We have provided support to 1,480 carers in the same period through the provision of carer related support services and advice, information and other universal services.
- The most recent annual survey of adult social care users shows that 80% of those who responded feel that they have control over their daily life, and 67.5% of respondents are satisfied with the care and support that they receive.

The review will focus on how successful these services are in terms of supporting people to be independent, by providing a range of performance data alongside narrative accounts from people who work in and receive the services and will highlight areas where there may be scope for improvement/greater joint working with partners in the NHS and voluntary sector. The review will include comparisons in terms of best practice models and new innovations under development.

The Process

The process and timescale for the review in this paragraph is set out in Appendix 1. It is proposed that the review will take place over an eleven month period from 19 June 2018 to 23 April 2019. It will involve the presentation of expert evidence, research and the opportunity for site visits.

Who will be involved?

It is proposed that the evidence gathering sessions will provide thematic views of the ranges of approaches provided across health, social care and the voluntary and community sector, to support people in Gateshead who have care and support needs

to achieve their greatest level of independence.

Evidence will be sought from Gateshead Council Adult Social Care, Commissioning and Quality Assurance, Public Health, the Newcastle and Gateshead Clinical Commissioning Group, Gateshead Hospitals NHS Foundation Trust, and a range of Voluntary and Community Sector organisations.

Recommendation

Overview and Scrutiny Committee is recommended to agree:

- The scope, process and timescale as set out in this report

Progress of the Review

This appendix sets out the standard framework for Overview and Scrutiny Committees to agree and conduct policy reviews and includes proposals specific for this review.

Stage 1

The scope, purpose and intended outputs of the Review should firstly be agreed by the relevant Overview and Scrutiny Committee.

Proposal

- 19th June: Scoping report to Scrutiny Committee

Stage 2

Evidence may be gathered by the Overview and Scrutiny Committee making visits as necessary or inviting persons and organisations to give evidence before it. Relevant Group or Strategic Directors and the Chief Executive will assist the Overview and Scrutiny Committee as necessary. The evidence gathered by the Overview and Scrutiny Committee will be written up by officers.

Proposal

- 18th September, 30th October, 11th December 2018 And 21st January 2019 - To have evidence-gathering events that will involve research, presentations by relevant officers, outside organisations and site visits if appropriate (details to be confirmed).

Stage 3

The Overview and Scrutiny Committee will then meet (as many times as is necessary) to analyse the information gathered and prepare its conclusions.

Proposal

- 5th March 2019 – Committee to consider an interim report, prepared by the Lead Officers, and to analyse the evidence presented.

Stage 4

Officers will then prepare a report on the issue based on the views of the Overview and Scrutiny Committee. Officers will submit this report to the next practicable meeting of the Overview and Scrutiny Committee to secure agreement that the report is a fair, accurate and complete reflection of the Overview and Scrutiny Committee's conclusions.

Proposal

- 23rd April 2019 – Draft final report to be considered by the Committee.

Stage 5

The Chair of the Overview and Scrutiny Committee will then present this report to the Cabinet. The Cabinet may take note of the report, approve all or some of the report's recommendations or refer the report to full Council for further consultation.